



...WHERE LEARNING AND
IMAGINATION MEET...

KIDS & CO.
EARLY CARE AND EDUCATION

PARENT HANDBOOK

KIDS & CO.

EARLY CARE AND EDUCATION

BEFORE AND AFTER

SCHOOL PROGRAM



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WELCOME

Dear Families:

The YWCA's Kids & Co. Early Care and Education Program is honored to provide you with 30 + years of experience as a New York State licensed day care center.

The YWCA of Jamestown is a not-for-profit organization, dependent on tuition and generous donations from the United Way of Southern Chautauqua County. The Child and Adult Care Food Program (CACFP), Community Foundations, as well as private donations provide additional funding. The Kids & Co. Program Director and childcare staff are responsible for the day to day function of the Early Care and Education Program.

Kids & Co. provides care for preschool children from six weeks to four years, as well as a before and afterschool program for children five years through twelve years. Our Kinder-ready Program for four-year olds is educationally based and prepares children for the transition to early elementary public school.

Our YW Camp Lakeside is for children six years though twelve years. Camp hours are from 9 a.m. to 4 p.m. Wrap-around care is also available at the YWCA. YWCA wrap-around care hours of operation are from 6:30 a.m. to 6:00 p.m., Monday through Friday. The center is open year round with the exception of legal holidays observed by the YWCA of Jamestown.

Fees are based on state regulations, with grant monies, fundraising, government subsidies, and United Way funds assuring continued implementation of the YWCA Mission by providing access to quality child care, regardless of income status or situation.

Respectfully,
Early Care and Education Director

PHILOSOPHY AND COMPETENCY GOALS OF OUR PROGRAM

The philosophy of the YWCA's Kids & Co. Early Care and Education Program is to use developmentally appropriate curriculum and practices (**DAP**) to foster the development of social and emotional, gross and fine motor, perceptual and cognitive skills. Within every group of children, a variety of background experiences and developmental levels can be found. The teachers and support staff who work with the children of Kids & Co. acknowledge these differences and plan the curriculum accordingly. Our teachers plan experiences that help build a sense of community – shared experiences such as reading and singing together at circle time, going for walks within the community, and taking field trips. Other needs of the children are best met through small group experiences or one-on-one interactions. Kids & Co. teachers and support staff concurrently provide activities that allow success for children operating at different developmental levels. In our high-quality early childhood program, the teachers offer a sufficient number and variety of activities and experiences so that the needs of **ALL** the children in our program are met.

THE COMPETENCY GOALS FOR KIDS & CO. EARLY CARE AND EDUCATION PROGRAM IS TO:

- * establish and maintain a safe, healthy learning environment
- * advance physical and intellectual competence
- * support social and emotional development and provide positive guidance
- * establish positive and productive relationships with families
- * ensure a well-run, purposeful program responsive to participant needs
- * maintain a commitment to professionalism

Our professional staff of teachers and support personnel are exceptional for their longevity, commitment, and dedication to our program. Their educational credentials are preferred by licensing and accreditation agencies. A great deal of emphasis is placed on ongoing training and staff development

DAILY SCHEDULE: Each classroom has its own schedule and routine, which is posted, in the classroom. Indoor/outdoor activities designed to meet educational, social, cultural, emotional, and physical/recreational objectives for each developmental level are carefully planned each day. Children enjoy the security of predictable routine that also allows for exploration and choices. Field trips, music and movement, trips to the library, and visits to area playgrounds provide endless opportunities for children to learn, grow, and have fun.

MEALS/SNACKS: All meals are in accordance with the New York State Department of Health (**DOH**), Child and Adult Care Food Program (**CACFP**). Breakfast, a hot lunch, and an afternoon snack are provided daily. Menus are posted on the family's information board on a weekly basis. *Children with special dietary restrictions will be accommodated (specifics must be provided on required medical forms).* Food is served family style so that children eat in an atmosphere that encourages appropriate conversation and "table manners." Children wash their hands and face before and after meals and brush their teeth after lunch.

HOME/SCHOOL RELATIONS: The relationship between your home and the center is the cornerstone of our program. We believe that parents are the most important influence in a child's life. Communication between home and the center is encouraged and provided in a variety of ways: daily conversations, notes, daily journals, meetings, family bulletin board, family conferences, and telephone calls. We encourage families to share concerns and joys that might affect your child while s/he is in our care. *Parents/*

guardians must accompany their children to the classroom and see that your child is comfortably settled before leaving. Make sure you check your child's cubby daily for artwork, notices, and updates. *It is extremely important that you write the name and phone number of the people allowed to pick up your child on the back of the blue cards given at time of enrollment. Prior arrangements or a phone call (you must supply your security code to staff) from the parent/guardian to your child's teacher MUST be made in order for a child to be released to a person not noted on the blue card. This person MUST have photo identification.*

CLOTHING: SNEAKERS and PLAY CLOTHES are the best choices for safe and busy play. New York State licensing requires us to provide periods of daily-supervised outdoor play for all children, except during inclement weather. Please dress your child accordingly! Warm hats, boots, snowsuits, and mittens are essential in cold weather. *A complete change of clean clothes must be kept at the center.*

RELEASING CHILD FROM THE CENTER

Your child shall be released from the center only to those people listed on your pickup list. Special pickup permission can be done by telephone and by providing staff with you Security Code. All people must be at least 16 years of age with proof of ID. No child can leave the center without an adult. *A court order or custody papers must be on file if someone is not allowed to have contact with your child.*

ADMISSION AND ENROLLMENT

Prior to attendance, a conference with the parent or legal guardian and the child is required to acquaint each new family with the environment, staff, and schedule for childcare. During this visit, the parent or legal guardian will have a personal interview with the director and an opportunity to review the handbook, contract, and information related to tuition assistance.

Each child will be given the opportunity to spend 1 – 3 hours at the program with a parent or legal guardian before remaining at our center. The following enrollment requirements must be completed before attendance begins:

- * Completed and signed contract
- * Emergency contact cards: **ANY change in address, work info, and/or phone #s must be changed immediately with teacher and office staff**
- * DOH CACFP Income Eligibility application
- * Parents' income statement (pay stubs or Income Tax Form)
- * Medical statement form completed by child's physician with current physical and current immunizations
- * Current Health Insurance Card: **The YWCA is NOT liable for any injuries sustained on YWCA grounds. Children must have their own insurance (or insured under guardian) to attend the program.**
- * YWCA Mini-bus permission slip and Lift-bus permission slip (if applicable)
- * Release form (permission to receive information by fax)
- * Child Custody & Visitation Orders: Orders of Protection will be shared with teachers and placed in child's folder in classroom
- * Orientation completed with classroom teacher
- * Membership/registration fees paid and pre-payment and/or voucher from the Department of Social Services prior to start date

TUITION AND FEES

Tuition helps pay for the cost of providing childcare. Tuition rates vary with the age of the child and the number of hours/days of enrollment.

- * **An annual fee of \$20 is required for Membership and Registration fee prior to enrollment.**
- * **A one-week tuition is required prior to enrollment. Weekly payments are due Fridays prior to week of care according to your contract.**
- * **A one-week notice is required in writing for withdrawing your child from the program.** If proper notice is not given, full payment for the one week following my child's last day will be required.
- * **A 75% discount of full tuition (not copay) applies:**
 1. for vacation, only if a one-week notification is given.
 2. for three days or more of sick time providing a doctor's excuse is issued. If your child is scheduled to be at the center and he/she is sick, you are responsible for full payment.

****EXCEPTION:** *There's no discount for sick days/vacation in the YW CAmp program because camp is staffed according to the number of children enrolled for that week.*

- * **All billing questions to be addressed with Billing Coordinator.**
- * A fee of \$25 for all bounced checks will be charged to your account. The full amount of the fee and the amount of the bounced check must be paid within three days of notification.
 1. **1st and 2nd Bounced Check:** If we receive a returned check from our bank for a payment you made, you will be invoiced for the original amount of the check plus a \$25 bank fee. The payment of the invoiced amount plus the bounced check fee will be

due within 3 days of notification. We can redeposit your check with your approval plus \$25 cash or a cash payment can be made for invoice amount plus \$25.

2. **3rd Bounced Check:** The same applies as above; however, we will not re-submit the original check (unless approved by Finance Director) nor will we accept another check for payment. You will need to bring a cash payment, money order, cashier's check into the office or mail to us a money order or cashier's check for the amount of invoice plus the \$25 bounced check fee within the 3 days. Check payments will not be accepted for 6 months on this account. Cash, money order, or cashier's check will be the only acceptable payment.
 3. **4th Bounced Check:** After 6 months, once again check payments will be accepted. If we receive another returned check from our bank, you will no longer be able to pay on your account with checks.
- * A filing fee of \$25 will be charged for all accounts not paid in full within four weeks of withdrawal date. Account is then sent to Jamestown Credit Bureau.
 - * **A fee of \$1 per minute will be charged to your account if your child is picked up after 6:00 p.m. (after 4 p.m. at YW Camp). This late fee must be paid prior to your child's/children's return to our program UNLESS arrangements have been made with Billing Coordinator. Time is determined according to the clock on site. No warnings will be given and money will be paid prior to staying the next day.**
 - * No refunds are issued under \$10. The amount will be donated to the Camp Program.
 - * Account two weeks past due will result in suspension from program.
 - * 24-hour notice to the Head Teacher is required in order for my child to attend on a non-scheduled day.

Teachers will confirm is there is an opening at that time.

DSS REGULATIONS

ILLNESS OR OTHER ABSENCE: *A maximum of twelve days will be allowed in a consecutive three-month time period.*

- * Anything in excess of three days requires approval from your childcare case manager before we, the provider, can receive payment from the Department of Social Services. If your case manager does not approve the sick days, the amount due will be charged to your personal account (making you responsible for payment). Attendance sheets are sent to Mayville every month.
- * The YWCA and case manager have the right to request a physician's excuse. If your child/children miss three consecutive days, you will be required to have a doctor's excuse to return (no exceptions). You must call the provider by 8 a.m., either the classroom or office, if your child/children will not be attending on their contracted day.
- * ***Vacation will NOT be paid by Social Services.*** Anyone who wishes to take their child/children out due to vacation must 1) give a one-week written notice and 2) pay a 25% holding fee (of full rate) according to your child's contract prior to leaving on vacation.

Two exceptions:

*****If your place of work closes the door for shut-down, your caseworker will give written permission stating they will cover your 25% holding fee. This occurrence can happen only one time per year. A letter from your employer is required and MUST be on company letterhead.***

*****School breaks from September to June. We must have a school schedule in your file***

- * ***DSS does not pay for maternity leave. You must temporarily withdraw from the program (six weeks).***

Upon return, *if we have a slot open*, your childcare will continue as previous assuming all paperwork is still current according to state regulations.

- * *If you should lose your job*, you have two weeks that DSS will continue to pay while searching for a new job, *so use this time wisely*. You must continue childcare according to your contract or change your schedule with the Billing Coordinator. At the end of two weeks if you have not found another job, we must withdraw your child from the program. To return after withdrawn from program, you must reopen your case with DSS and call us to see if we have any openings. Paperwork must still be current according to state regulations.
- * **Co-payments are due Friday prior to the week of care. If your payment is not paid by Tuesday, the week of actual care, childcare will be denied on Wednesday morning and your Case Manager will be notified. At that time your voucher will be cancelled.**

SAFETY

FIRE DRILLS: Monthly fire drills help the children and staff to feel comfortable with evacuation procedures and the use of fire exits. A map of the evacuation route for each room is clearly displayed.

STAFF RATIOS AND TRAINING: A percentage (at least 1 certified per shift) of teachers and support staff are required by New York State Daycare Regulations to be certified in Infant/Child First Aid every three years and Infant/Child CPR every 2 years. On-going training relevant to childcare is provided for all teachers and support staff.

MANDATED REPORTERS: When we have reasonable cause to suspect child abuse or neglect, we shall report it to the appropriate community agency and follow up to ensure that appropriate action has been taken. When appropriate, parents or guardians will be informed that the referral has been made. Staff are not required to inform parents or

guardians if/when a referral has been made.

ILLNESSES AND EMERGENCIES

If your child will not be attending because of illness or other last-minute reason, please call the center to let them know not to expect him or her. Call the YW's main number—488-2237—and dial extension 234 to get a staff member in the Kool Kidz room. For Camp, after 9:00 a.m., call 763-1365 to speak with his/her teacher(s). Do **NOT** leave a message on the main number or the office staff's number. *See the directory on page 21.*

HEALTH CARE POLICIES

Preventative measures are the best way to ensure the health and well being of the children and staff. **If a Head Teacher feels your child does not feel well enough to attend the program or may be contagious, you will be called and asked to pick up your child within one-half hour.**

The center is not equipped to care for sick children; therefore, it is essential that you have alternative childcare available. Keep in mind that returning a child to childcare too soon after illness may prolong their recovery.

A CHILD SHOULD NOT ATTEND CHILD CARE IF ANY OF THE FOLLOWING EXISTS:

***The following conditions warrant written verification that a physician has seen the child, a diagnosis has been made, and the child is NOT contagious, and he/she may return to the center 24 hours after the child has been seen by a doctor.*

FEVER: Fever shall be defined as a temperature of 100 or greater; absence of fever would be a temperature less than 100 provided that there has not been any administration of fever reducing medication in the past 12 hours. A child will

be sent home for a fever of 100 or greater, if the child's fever is 102 or above, parents will be encouraged to take the child to see a doctor. **The child may return when he/she is fever free for 24 hours without medication.**

DIARRHEA: Diarrhea shall be defined as an increase in the number of stools compared to the child's normal pattern, with an increase in water and/or decrease in form, which is not contained by a diaper or toilet use.

VOMITING: Vomiting one or more times in the previous 24 hours unless the vomiting is determined to be due to a non communicable condition and the child is not in danger of dehydration.

MOUTH SORES: Mouth sores associated with an inability of the child to control his or her saliva unless the child's physician states that the child is non-infectious.

RASH: Any rash associated with fever, signs of illness, or behavior change until the physician has determined the rash does not represent a communicable illness or condition.

CONJUNCTIVITIS: Defined as pink or red-rimmed eyes with white or yellow discharge, often with matted eyelids.

IMPETIGO: Infected skin sores, return 24 hours after treatment has been administered.

CHICKEN POX: Return the sixth day after the onset of rash or all the lesions have dried and crusted.

HEAD LICE: Return the morning after the first treatment and no nits are present. Child/Children will be checked for (7) days after the initial discovery of lice/nits. Random head checks are made routinely on all children – **We have a No-Nit Policy.**

SCABIES: Return after treatment has been completed. (Verification that diagnosis has been made.)

GENERAL RECOMMENDATIONS: There is no evidence that the common cold, minor respiratory illnesses, and ear infections can be reduced among children in childcare by any specific intervention, including exclusion from the program. Children need not be excluded for minor illnesses unless any of the conditions listed above or any of the

following exist:

1. The illness prevents the child from participating comfortably in program activities.
2. The illness results in a greater care need than the childcare staff can provide without compromising the health and safety of the other children.
3. The child has other symptoms such as unusual lethargy, irritability, persistent crying, difficulty breathing, or any other signs of serious illness.
4. **ANTIBIOTICS: If antibiotics are prescribed, children must be on them for 24 hours before returning to childcare. NO EXCEPTIONS!** After 24 hours, your child/children may return accompanied with a doctor's note stating diagnosis and child/children are **NOT** contagious.

ADMINISTRATION OF MEDICATION AT CHILD CARE: NO medications will be administered by childcare staff; with the exception of over-the-counter topical ointments (for diaper rash) and sunscreen lotion. A note from the parent giving permission to apply such medication must be in child's file and a record of application maintained.

Parents **ONLY** will be permitted to administer medications to their child while the child is attending the program.

SPECIAL CIRCUMSTANCES: It is recognized that occasionally there may be a child attending the childcare who has special health care needs that may require individual attention. When this situation arises the childcare staff, parent, and health care consultant will work together to devise specific protocols and recommendations for the individual child.

AIDS HIV POLICY: The center has a copy on file and this is available to parents on request.

As my part in maintaining a healthy environment for children, understand that you cannot bring your child and will be required to remove your child from the program if he/

she is sick or shows signs of illness. This would include: Severe cough, ear, throat, or eye infections, fever (100+), vomiting, diarrhea, rash, contagious disease or condition, or medical problem that the doctor requires the child to remain at home. You will authorize the YWCA ECE Center to obtain necessary medical treatment and/or surgery for your child in the event that you cannot be reached. ***It is your responsibility to notify ECE staff of changes in address, phone, or work location.*** Also understand that the YWCA ECE **cannot** dispense medication; however, topical ointments may be applied. (i.e. sunscreen)

MEDICATION ADMINISTRATION

****A new license has been issued stating that medications will not be administered.**

Persons meeting the following exceptions to the (OCFS) Medication Administration Training certification requirement will be recognized by the program and allowed to dispense medication on site:

- * A person who can produce a current license as a physician, physician's assistant, registered nurse, nurse practitioner, licensed practical nurse or advanced emergency medical technician, will not be required to attend the training required by this paragraph in order to administer medication in a day care program. Documentation establishing the person's credentials in one of the above fields will be required and a copy of the documentation must be provided to the Office.
- * An employee or provider of a program who is a relative within the third consanguinity of the parents or step-parents of a child may administer medication to the child he or she is related to while the child is attending the program even if the program has chosen not to administer medication or if the staff person(s) designated to administer medication is not present when the child receives the medication. If the only administration of medication in a day care program is done by a parent,

guardian or relative within the third degree of consanguinity of the parents or step-parents of a child, the provider and employees of the program do not have to complete the administration of medication training requirements or obtain a health care consultant of record. However, the program must still document the dosage and time of administration of the medication.

LEAD

An Equal Opportunity Poison What Every Parent Should Know About Lead Poisoning in Children

- * Lead poisoning poses an invisible danger to your child.
- * One in 11 children in America have high levels of lead in their blood.
- * According to recent Centers for Disease Control and Prevention (CDC) estimates, 890,000 U.S. children ages 1-5 have elevated blood levels.
- * Most children with elevated blood levels do not look or feel sick.
- * The longer children have lead in their blood, and the higher the level, the more serious their problems may be. Long-term effects of lead in a child can be severe. They include learning disabilities, decreased growth, hyperactivity, impaired hearing and even brain damage. At very high levels, lead can cause seizures, coma and even death.
- * Lead can be found in paint, dust, soil and water.
- * The most common source of lead in homes is lead-based paint. Keep your children away from peeling paint and dust from broken plaster.
- * Use lead-free dishes. Some older dishes may have lead in their glazes.

- * Use cold tap water—not hot—for infant formula or cooking. Many older homes still have lead water pipes.
- * Store food from open cans in glass or plastic containers. (Some cans are made with lead solder.)
- * Wash your baby’s pacifier, teething rings and toys often. This will help remove any lead dust.
- * Wash your toddler’s hands before meals. Little hands like to explore!
- * Damp mop floors and damp wipe surfaces twice a week to reduce lead dust.
- * Feed your child the right food to GET AHEAD OF LEAD. A diet high in iron and calcium is best!
- * Have your child tested for lead levels! All children six months to six years should be screened regularly.

*A simple blood test is all that is required.
Ask your doctor about lead screening.*

DISCIPLINE

Caregivers will use positive guidance, redirection and the setting of clear-cut limits that foster the child’s own ability to become self-disciplined. Caregivers will encourage children to respect other people, to be fair, respect property, and learn to be responsible for their actions. Discipline involves teaching character and self-control. Because people differ in how they approach discipline, families and caregivers must discuss the goals and methods of discipline for each child.

Physical punishment and abusive language are forbidden at the YWCA’s childcare programs.

Parents are asked to support and reinforce the following “I Care Rules”:

- * We listen to each other.
- * Hands are for helping not hurting.
- * We use “I care” language.

- * We care about each other's feelings
- * We are responsible for what we do and say.

We will strive to accomplish these expectations by:

REDIRECTING: Helping a child choose to change locations within the group or activity in which s/he is involved.

PROVIDING RENEWAL TIME: Providing a place where a child can be somewhat alone to engaging individual activities that will help calm and provide time to regain self-control.

TALKING WITH CHILDREN: Providing time and a place to sit down with children involved in a certain situation and facilitating their making a plan of acceptable ways to handle the situation, if it should happen again.

Our program recognizes the importance of dealing with aggressive behavior.

- * Teachers help children find acceptable ways to express their anger, negotiate to get what they want or need, and handle aggression directed towards them by their peers.
- * We encourage children to express their feelings into words and to negotiate resolutions to conflict.
- * Teachers facilitate conversations between children when problems arise.

If the above measures in the classroom do not work to resolve the aggressive behavior, a conference will be scheduled between teacher and parent to discuss goals for their child's self-control along with techniques and consequences to help the child learn to express themselves in more appropriate ways.

If the steps and approaches mentioned above for resolving unacceptable behavior are unsuccessful, the child will be dismissed from the program. It is crucial to the health and well being of **ALL** the children in the program to maintain a safe and happy environment.

BEHAVIOR PROBLEM

In the event that a child has a continual behavior problem or cannot fit into the center program or if the child requires more specialized staffing than the YWCA ECE Center can adequately provide, there will be:

**a consultation with the parent

**a referral to other programs more suitable to the child and situation

**a withdrawal of my child from the YWCA ECE Program

There is a more defined Discipline Policy on file in ECE department for when a child is having elevated/continuous behavior problems. This consists of our “Three Warnings” policy. You may request a copy.

RUS RULES

- * **Seat belts *MUST* be worn at all times.**

NO EXCEPTIONS!

Some children may be required to ride in safety seats because of their age and weight. Parents should bring the car seat to the YWCA with child's name on it. The car seats can be stored under the coat rack in the hallway that leads to the auditorium.

- * Children and staff should check to be sure that all belongings are removed from the bus at the end of the day. We are not responsible for lost/stolen items.
- * There will be **NO** eating or drinking on the bus. No food/drinks on bus.
- * Noise should be kept to a minimum. Only “Inside Voices” absolutely no yelling.
- * Vandalism will **NOT** be tolerated on the bus. Families of

children responsible for damage will be asked to pay for repairs.

- * Children **MUST** remain seated in an upright position and keep belongings inside their backpacks while riding on the bus.
- * If children have assigned seats, they are expected to sit in seat assigned to them.
- * No inappropriate language (name calling, swearing, etc.)
- * Be respectful of your friends, teachers and bus driver.
- * Failure to adhere to these rules will result in immediate discipline (suspension from bus, etc.)

Continuous abuse of the above rules will result in families finding alternate transportation for their child/children.

ELEVATOR

There are two buttons in the elevator—the emergency button and alarm button—that are ONLY to be pushed in case of emergencies. (i.e. elevator is stuck, etc) When these buttons are pushed, it automatically goes to the Jamestown Fire Department and they immediately respond by actually coming to the center. There have been false alarms where a child, while accompanied by a parent/adult on the pick-up list, have pushed either of the buttons. We understand that the buttons are at “child-level”, but that it is set up to be handicap accessible. The teachers at the center have talked with the children to let them know that while they are in the elevator they do not touch any of the buttons. The teachers also position themselves in front of the buttons and have the children hang on to the railing to keep them away from the buttons. We ask you, as parents, to also position yourself in front of the buttons, do not allow your child(ren) to touch any of the buttons, and to have them hold

on to the railing not only to keep them away from the buttons, but also for safety reasons. *Each time the emergency buttons are pressed in the elevator and it is a false alarm, there is a \$50 fine. If you or somebody on the pick-up list are on the elevator with the child(ren) and the buttons are pressed when there is not an emergency, you will be billed the \$50 fine.* The YWCA will not be responsible for the fee.

HELPFUL INFORMATION

SAYING GOOD-BYE: Change can be overwhelming for all people, adults and children alike. While adjusting to a new situation, it is normal for children to be upset when parents leave. To assist your child:

- * Arrive early to avoid rushing, which is stressful for children.
- * Avoid passing on your own anxious feelings to your child.
- * Always say good-bye.
- * Be firm in saying, "Good-bye, I'm going now. I love you.
- * Prepare your child for any changes in routine, especially pick-up time.
- * Try to be specific when picking up your child, try to arrive when you said you would. Put aside the day's problems and take some time to hear about your child's day.
- * Try to bring your child before mealtime to help your child's adjustment.

CLOSINGS

EMERGENCY CLOSINGS: In the rare event that the center must close due to inclement weather, the announcement will be made on the local radio stations – WJTN-1240 AM, WWSE-93, and WHUG-101.7. In the event of other emergencies, such as no heat, the staff will contact all parents.

Holidays that the YWCA center will be closed:

| | |
|------------------|------------------|
| New Year's Day | Labor Day |
| Memorial Day | Thanksgiving Day |
| Independence Day | Christmas Day |

The following holidays may also be closings for the YWCA center:

| | |
|----------------------------|----------------|
| Martin Luther King Jr. Day | Christmas Eve |
| President's Day | New Year's Eve |
| Day after Thanksgiving | |

You will be asked to sign up for these holidays if you need daycare and then based on the numbers, we will make the decision to stay opened or closed. If we decide to close, you will be given notice of at least 10 days prior. **If we stay open and you are signed up for any one of these days, you will be required to be here. If you do not show up and you signed up for a given holiday, you will be billed accordingly.**

DIRECT EXTENSION NUMBERS

YWCA of Jamestown: (716) 488-2237

YWCA Fax: (716) 484-1752

Director: 250

Billing Coordinator: 223

ECE Administrative Assistant: 251

Kool Kidz (Before/After-school Program): 234

YW Camp – (716) 763-3565

HOURS OF OPERATION

Daycare: 6:30 am—6:00 pm

Camp: 9:00 am—4:00 pm

Office: 6:30 am—4:30 pm

SUMMER HOURS (JULY & AUGUST)

Office: 6:30 am—4:00 pm

Billing Coordinator: 6:30 am—2:30 pm

Daycare Admin Asst/Enrollment: 8:00 am-4:30 pm
Or 7:30 am—4:00 pm (Summer Hours)

**eliminating racism
empowering women**
ywca

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